

WARRANTY CARD

STEEL GUTTER SYSTEMS

BRYZA®

THE WARRANTY IS GIVEN TO
ON PRODUCTS PURCHASED ON (DATE) INVOICE NUMBER
AT THE COMPANY

I. WARRANTY CONDITIONS

1. CELL-FAST Sp. z o.o. 37-450 Stalowa Wola, ul. Grabskiego 31 hereinafter referred to as the Guarantor gives a guarantee for perforation as a result of corrosion of the gutter system BRYZA STAL.
2. The warranty is given for:
 - 20 years for perforation due to corrosion when installed outdoors in environment with corrosion class C1-C2
 - 15 years for perforation due to corrosion when installed outdoors in environment with corrosion class C3
 - 12 years for perforation due to corrosion when installed outdoors in environment with corrosion class C4

The corrosion classes are based on the provisions of EN ISO 12944-2.
3. Liability under the warranty covers only defects originating from causes inherent in the object of sale.
4. The warranty is valid if it is accompanied by a proof of purchase (invoice) and the warranty period starts from the date of purchase of the goods from the Guarantor.
5. The warranty is provided exclusively to the extent referred to in points 1-3 and does not cover defects or system failures occurring after releasing the Product to the Purchaser, in particular those caused by:
 - installation not in accordance with the instructions (installation instructions can be found at www.rynnybryza.pl);
 - improper use of the Product;
 - the use of components from another manufacturer;
 - improper storage and transport (storage and transport instructions can be found at www.rynnybryza.pl);
 - exposure to damaging and corrosive media such as: air with a high degree of saltiness or a high degree of industrial or household contamination, contact with corrosive chemicals, ash, glowing fragments (sparks) of burnt/melted substances, contact with cement, cement dust, corroded metal elements, copper or liquids previously in contact with these elements and substances;
 - mechanical damage caused by third parties, an Event of Force Majeure or random events;
 - lack of systematic cleaning and maintenance of the system, preferably twice a year, or more often if the installation is exposed to heavy pollution.
6. The warranty applies only to gutter systems installed in the territory of the European Union and in countries with similar climatic conditions.
7. The warranty does not cover system components that have been painted by the Purchaser.
8. The Guarantor reserves the right to discontinue the production of the Product, to modify it and to change the colour range.
9. The Guarantor informs that in the case of replacing the defective Product with a new one, it may differ in colour or lustre from the advertised Products and from other previously installed gutter system components. The Guarantor reserves the right not to be held responsible for this.

II. MAKING AND PROCESSING COMPLAINTS

1. The person entitled to the warranty is the one who is in possession of the warranty document and the purchase document.
2. The warranty is a declaration of the Guarantor made voluntarily and its scope is strictly defined in this document. In accordance with the warranty, the Purchaser may only demand replacement of the defective Products with new, defect-free Products. It implies that for the duration of the warranty period, the only obligation of the Guarantor is to deliver Products free of defects in place of the defective Products to the point of purchase or to another indicated point.
3. Granting warranty excludes the liability of the seller under the warranty for defects. The warranty for sold consumer goods does not exclude, limit or suspend consumer rights within the meaning of art.22 (1) of the Civil Code.
4. The information on the Guarantor's website may be subject to change without any obligation to inform the Purchaser each time.
The information available on the Guarantor's website on the day of purchase of the Product is binding and valid for the entire duration of the warranty.
5. In order for a complaint to be processed, the observed defects must be reported to the place of purchase of the gutter system or directly to the Guarantor at the following e-mail address: bryza@cellfast.com.pl within 14 working days from the date on which they were noticed.
6. The complaint must include: a copy of the purchase document, a description of the observed defect including the date and address of the place of installation of the gutter system, a photograph illustrating the type of defect.
7. The Guarantor will respond to the complaint within 21 working days from the date of its submission. The complaint processing time may be extended by the time of performing additional laboratory tests. The date of complaint shall be the date of its receipt.
8. The claimant is obliged to allow a representative of the Guarantor to inspect the gutter system at its place of installation.



Manufacturer:
CELL-FAST Sp. z o.o.
37-450 Stalowa Wola
ul. Grabskiego 31

SIGNATURE/STAMP